Page

Jan 1, 2016 - Dec 31, 2016 Compare to: Jan 1, 2015 - Dec 31, 2015

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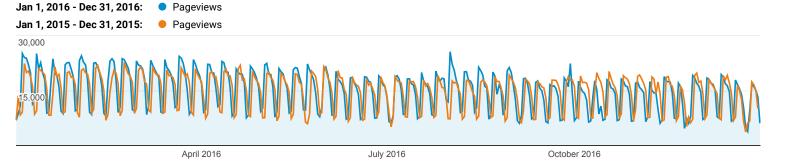
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6 Medical Requirements

Jan 1, 2016 - Dec 31, 2016

Jan 1, 2015 - Dec 31, 2015

5. REC



Unique

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Entrances

		5.28% 1 5,575,780 vs 5,296,109	6.73% 1 4,351,723 vs 4,077,326	1.34% 00:01:31 vs 00:01:30	7.62% 1 ,286,145 vs 1,195,085	1.20% - 29.01% vs 28.67%	2.22% 23.07% vs 22.57%	0.00% \$0.00 vs \$0.00
1.	United States Coast Guard's National Maritime Center						•	
	Jan 1, 2016 - Dec 31, 2016	1,454,706 (26.09%)	1,106,898 (25.44%)	00:01:29	643,848 (50.06%)	19.70%	29.11%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,091,611 (20.61%)	796,630 (19.54%)	00:01:22	481,201 (40.27%)	19.52%	27.38%	\$0.00 (0.00%)
	% Change	33.26%	38.95%	9.16%	33.80%	0.90%	6.31%	0.00%
2.	Credential Application Process							
	Jan 1, 2016 - Dec 31, 2016	461,203 (8.27%)	358,788 (8.24%)	00:01:15	110,578 (8.60%)	33.62%	20.66%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	171,036 (3.23%)	132,751 (3.26%)	00:01:27	38,040 (3.18%)	32.74%	20.95%	\$0.00 (0.00%)
	% Change	169.65%	170.27%	-13.77%	190.69%	2.70%	-1.39%	0.00%
3.	Mariner Application Checklists							
	Jan 1, 2016 - Dec 31, 2016	264,292 (4.74%)	214,491 (4.93%)	00:03:01	57,264 (4.45%)	54.74%	35.43%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	96,782 (1.83%)	77,523 (1.90%)	00:03:02	20,524 (1.72%)	54.67%	34.79%	\$0.00 (0.00%)
	% Change	173.08%	176.68%	-0.22%	179.01%	0.14%	1.83%	0.00%
4.	Regulations and Codes		'				1	
	Jan 1, 2016 - Dec 31, 2016	193,069 (3.46%)	160,025 (3.68%)	00:01:25	19,769 (1.54%)	49.34%	21.66%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	80,961 (1.53%)	67,535 (1.66%)	00:01:29	7,062 (0.59%)	50.30%	20.68%	\$0.00 (0.00%)

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165,308

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	Jan 1, 2016 - Dec 31, 2016	156,622 (2.81%)	125,466 (2.88%)	00:01:37	30,496 (2.37%)	32.04%	22.10%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	50,850 (0.96%)	40,450 (0.99%)	00:01:31	8,633 (0.72%)	31.88%	20.87%	\$0.00 (0.00%)
	% Change	208.01%	210.18%	6.90%	253.25%	0.52%	5.90%	0.00%
7.	TWIC Requirements							
	Jan 1, 2016 - Dec 31, 2016	142,492 (2.56%)	120,684 (2.77%)	00:01:31	46,539 (3.62%)	41.49%	35.14%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	76,475 (1.44%)	61,404 (1.51%)	00:01:28	24,475 (2.05%)	40.88%	34.13%	\$0.00 (0.00%)
	% Change	86.32%	96.54%	2.98%	90.15%	1.49%	2.96%	0.00%
8.	NMC Charter Boat Captain							
	Jan 1, 2016 - Dec 31, 2016	138,693 (2.49%)	105,860 (2.43%)	00:01:29	46,868 (3.64%)	36.46%	26.72%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	47,829 (0.90%)	36,506 (0.90%)	00:01:31	13,870 (1.16%)	36.63%	25.52%	\$0.00 (0.00%)
	% Change	189.98%	189.98%	-1.37%	237.91%	-0.46%	4.68%	0.00%
9.	Exam Requirements							
	Jan 1, 2016 - Dec 31, 2016	119,909 (2.15%)	88,274 (2.03%)	00:01:10	22,321 (1.74%)	36.54%	17.28%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	44,762 (0.85%)	35,205 (0.86%)	00:01:15	8,617 (0.72%)	38.71%	19.23%	\$0.00 (0.00%)
	% Change	167.88%	150.74%	-5.96%	159.03%	-5.62%	-10.13%	0.00%
10.	Mariner Credential Fees Information							
	Jan 1, 2016 - Dec 31, 2016	113,132 (2.03%)	94,650 (2.18%)	00:01:52	14,449 (1.12%)	31.99%	23.64%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	37,413 (0.71%)	31,295 (0.77%)	00:01:42	5,292 (0.44%)	31.44%	22.84%	\$0.00 (0.00%)
	% Change	202.39%	202.44%	10.36%	173.03%	1.73%	3.50%	0.00%
11.	Merchant Mariner Credential Forms							
	Jan 1, 2016 - Dec 31, 2016	109,054 (1.96%)	91,757 (2.11%)	00:01:53	24,002 (1.87%)	22.03%	22.13%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	67,458 (1.27%)	56,468 (1.38%)	00:01:47	7,431 (0.62%)	25.35%	19.52%	\$0.00 (0.00%)
	% Change	61.66%	62.49%	5.91%	223.00%	-13.12%	13.42%	0.00%
12.	Electronics Engineering Illustrastions		'					
	Jan 1, 2016 - Dec 31, 2016	105,574 (1.89%)	91,318 (2.10%)	00:02:16	5,297 (0.41%)	15.50%	6.62%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	34,989 (0.66%)	29,925 (0.73%)	00:01:54	1,365 (0.11%)	13.77%	5.90%	\$0.00 (0.00%)
	% Change	201.73%	205.16%	19.05%	288.06%	12.54%	12.24%	0.00%
13.	STCW		'					
	Jan 1, 2016 - Dec 31, 2016	92,246 (1.65%)	68,151 (1.57%)	00:01:13	25,655 (1.99%)	44.51%	23.13%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	31,486 (0.59%)	23,022 (0.56%)	00:01:09	7,485 (0.63%)	42.59%	20.56%	\$0.00 (0.00%)
	% Change	192.97%	196.03%	5.64%	242.75%	4.50%	12.48%	0.00%
14.	Professional Qualifications Evaluations Branch						1	
	Jan 1, 2016 - Dec 31, 2016	90,919 (1.63%)	72,265 (1.66%)	00:01:25	5,812 (0.45%)	49.96%	16.58%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	35,935 (0.68%)	28,097 (0.69%)	00:01:25	2,119 (0.18%)	52.38%	15.41%	\$0.00 (0.00%)
	% Change	153.01%	157.20%	-0.09%	174.28%	-4.63%	7.56%	0.00%
15.	Locate a course							

	Jan 1, 2016 - Dec 31, 2016	90,251 (1.62%)	40,950 (0.94%)	00:01:36	1,702 (0.13%)	26.56%	15.99%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	72,219 (1.36%)	31,646 (0.78%)	00:01:34	1,017 (0.09%)	27.53%	15.14%	\$0.00 (0.00%)
	% Change	24.97%	29.40%	1.98%	67.35%	-3.54%	5.60%	0.00%
16.	Renewal Officer Endorsement							
	Jan 1, 2016 - Dec 31, 2016	87,074 (1.56%)	72,506 (1.67%)	00:01:48	1,219 (0.09%)	26.50%	11.65%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	14,948 (0.28%)	12,235 (0.30%)	00:01:48	176 (0.01%)	22.73%	11.05%	\$0.00 (0.00%)
	% Change	482.51%	492.61%	0.12%	592.61%	16.59%	5.43%	0.00%
17.	Search							
	Jan 1, 2016 - Dec 31, 2016	84,082 (1.51%)	61,204 (1.41%)	00:01:50	6,129 (0.48%)	50.42%	25.09%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	11,517 (0.22%)	8,356 (0.20%)	00:01:49	891 (0.07%)	44.78%	23.65%	\$0.00 (0.00%)
	% Change	630.07%	632.46%	1.30%	587.88%	12.60%	6.08%	0.00%
18.	E-mail Submission of Credential Application		'	!	'	-	'	
	Jan 1, 2016 - Dec 31, 2016	80,768 (1.45%)	55,068 (1.27%)	00:01:37	4,818 (0.37%)	39.58%	15.67%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	24,045 (0.45%)	16,676 (0.41%)	00:01:36	1,412 (0.12%)	37.46%	15.31%	\$0.00 (0.00%)
	% Change	235.90%	230.22%	1.18%	241.22%	5.65%	2.36%	0.00%
19.	Drug Testing		·	·	·			
	Jan 1, 2016 - Dec 31, 2016	75,250 (1.35%)	63,161 (1.45%)	00:01:53	14,168 (1.10%)	38.24%	26.92%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	27,080 (0.51%)	22,405 (0.55%)	00:01:48	4,661 (0.39%)	38.04%	24.97%	\$0.00 (0.00%)
	% Change	177.88%	181.91%	5.14%	203.97%	0.54%	7.82%	0.00%
20.	Approved Courses Search							
	Jan 1, 2016 - Dec 31, 2016	74,287 (1.33%)	61,615 (1.42%)	00:00:49	21,163 (1.65%)	34.47%	17.57%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	28,815 (0.54%)	23,835 (0.58%)	00:00:50	7,345 (0.61%)	36.95%	16.87%	\$0.00 (0.00%)
	% Change	157.81%	158.51%	-0.42%	188.13%	-6.71%	4.13%	0.00%
21.	Entry Level Rating Endorsement							
	Jan 1, 2016 - Dec 31, 2016	68,163 (1.22%)	56,641 (1.30%)	00:01:36	720 (0.06%)	22.64%	10.94%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	14,212 (0.27%)	11,663 (0.29%)	00:01:34	130 (0.01%)	27.69%	10.43%	\$0.00 (0.00%)
	% Change	379.62%	385.65%	1.83%	453.85%	-18.25%	4.85%	0.00%
22.	Customer Service Center							
	Jan 1, 2016 - Dec 31, 2016	67,596 (1.21%)	51,268 (1.18%)	00:01:18	11,829 (0.92%)	41.11%	24.79%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	55,029 (1.04%)	41,004 (1.01%)	00:01:21	9,861 (0.83%)	40.19%	25.08%	\$0.00 (0.00%)
	% Change	22.84%	25.03%	-3.50%	19.96%	2.29%	-1.15%	0.00%
23.	Video Library						'	
	Jan 1, 2016 - Dec 31, 2016	52,519 (0.94%)	44,300 (1.02%)	00:01:47	2,257 (0.18%)	48.91%	14.33%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	15,289 (0.29%)	12,282 (0.30%)	00:01:53	655 (0.05%)	47.63%	13.43%	\$0.00 (0.00%)
	% Change	243.51%	260.69%	-5.01%	244.58%	2.69%	6.72%	0.00%
24.	General Subjects Exam Illustrations							
	Jan 1, 2016 - Dec 31, 2016	40,998	35,940		1,375			\$0.00

		(0.74%)	(0.83%)	00:01:02	(0.11%)	26.84%	6.24%	(0.00%)
	Jan 1, 2015 - Dec 31, 2015	19,495 (0.37%)	16,690 (0.41%)	00:00:59	374 (0.03%)	27.54%	6.81%	\$0.00 (0.00%)
	% Change	110.30%	115.34%	4.95%	267.65%	-2.56%	-8.44%	0.00%
25.	STCW Medical Certificate							
	Jan 1, 2016 - Dec 31, 2016	38,446 (0.69%)	31,891 (0.73%)	00:02:24	14,548 (1.13%)	37.14%	30.52%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	18,308 (0.35%)	15,043 (0.37%)	00:02:17	5,599 (0.47%)	35.77%	26.66%	\$0.00 (0.00%)
	% Change	110.00%	112.00%	5.32%	159.83%	3.82%	14.48%	0.00%
26.	Credentials Renewal Step 2							
	Jan 1, 2016 - Dec 31, 2016	38,400 (0.69%)	27,034 (0.62%)	00:00:34	852 (0.07%)	10.80%	3.88%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	7,069 (0.13%)	4,950 (0.12%)	00:00:38	94 (0.01%)	8.51%	4.58%	\$0.00 (0.00%)
	% Change	443.22%	446.14%	-8.94%	806.38%	26.88%	-15.46%	0.00%
27.	Credentials Submit Application							
	Jan 1, 2016 - Dec 31, 2016	37,329 (0.67%)	29,011 (0.67%)	00:00:40	683 (0.05%)	10.10%	5.12%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	13,420 (0.25%)	10,397 (0.25%)	00:00:40	240 (0.02%)	7.50%	5.09%	\$0.00 (0.00%)
	% Change	178.16%	179.03%	0.56%	184.58%	34.70%	0.64%	0.00%
28.	Credentials Original Step 2		·	·	·			
	Jan 1, 2016 - Dec 31, 2016	37,087 (0.67%)	26,057 (0.60%)	00:00:39	752 (0.06%)	14.89%	5.10%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	7,821 (0.15%)	5,539 (0.14%)	00:00:39	137 (0.01%)	11.68%	6.00%	\$0.00 (0.00%)
	% Change	374.20%	370.43%	-1.97%	448.91%	27.53%	-15.02%	0.00%
29.	Mariner Obtains TWIC							
	Jan 1, 2016 - Dec 31, 2016	35,936 (0.64%)	24,770 (0.57%)	00:01:10	1,898 (0.15%)	23.34%	14.80%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	13,744 (0.26%)	8,988 (0.22%)	00:01:18	566 (0.05%)	17.31%	12.26%	\$0.00 (0.00%)
	% Change	161.47%	175.59%	-9.78%	235.34%	34.80%	20.75%	0.00%
30.	Training and Assessments							
	Jan 1, 2016 - Dec 31, 2016	34,261 (0.61%)	27,879 (0.64%)	00:01:20	3,798 (0.30%)	35.70%	18.65%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	12,994 (0.25%)	10,506 (0.26%)	00:01:20	1,226 (0.10%)	36.54%	17.04%	\$0.00 (0.00%)
	% Change	163.67%	165.36%	0.68%	209.79%	-2.29%	9.45%	0.00%
31.	Credentials- Mariner Obtains TWIC		·	·	·			
	Jan 1, 2016 - Dec 31, 2016	34,178 (0.61%)	29,423 (0.68%)	00:01:18	439 (0.03%)	23.46%	12.13%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	11,639 (0.22%)	10,100 (0.25%)	00:01:17	129 (0.01%)	26.36%	12.61%	\$0.00 (0.00%)
	% Change	193.65%	191.32%	2.05%	240.31%	-10.98%	-3.82%	0.00%
32.	About Us							
	Jan 1, 2016 - Dec 31, 2016	33,374 (0.60%)	28,630 (0.66%)	00:01:00	1,949 (0.15%)	51.82%	19.24%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	25,127 (0.47%)	21,309 (0.52%)	00:01:00	1,340 (0.11%)	51.04%	18.04%	\$0.00 (0.00%)
	% Change	32.82%	34.36%	-0.11%	45.45%	1.52%	6.61%	0.00%
33.	REC New Orleans				'			
	Jan 1, 2016 - Dec 31, 2016	33,314 (0.60%)	24,745 (0.57%)	00:01:53	8,174 (0.64%)	43.28%	32.53%	\$0.00 (0.00%)

	Jan 1, 2015 - Dec 31, 2015	11,612 (0.22%)	8,689 (0.21%)	00:02:05	2,332 (0.20%)	44.79%	30.24%	\$0.00 (0.00%)
	% Change	186.89%	184.79%	-9.75%	250.51%	-3.37%	7.57%	0.00%
34.	REC Boston							
	Jan 1, 2016 - Dec 31, 2016	30,864 (0.55%)	22,841 (0.52%)	00:01:42	6,633 (0.52%)	42.64%	30.43%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	9,389 (0.18%)	7,223 (0.18%)	00:01:55	1,893 (0.16%)	43.37%	29.91%	\$0.00 (0.00%)
	% Change	228.73%	216.23%	-11.38%	250.40%	-1.69%	1.75%	0.00%
35.	NVIC 2014USCG National Maritime Center							
	Jan 1, 2016 - Dec 31, 2016	30,516 (0.55%)	26,318 (0.60%)	00:02:11	2,956 (0.23%)	39.88%	24.27%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	37,128 (0.70%)	32,198 (0.79%)	00:02:07	3,367 (0.28%)	39.62%	22.92%	\$0.00 (0.00%)
	% Change	-17.81%	-18.26%	2.94%	-12.21%	0.67%	5.86%	0.00%
36.	REC Baltimore							
	Jan 1, 2016 - Dec 31, 2016	29,895 (0.54%)	22,821 (0.52%)	00:01:58	6,837 (0.53%)	44.95%	31.86%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	17,929 (0.34%)	13,984 (0.34%)	00:02:03	3,945 (0.33%)	45.53%	31.39%	\$0.00 (0.00%)
	% Change	66.74%	63.19%	-3.45%	73.31%	-1.27%	1.50%	0.00%
37.	Announcements							
	Jan 1, 2016 - Dec 31, 2016	27,439 (0.49%)	24,240 (0.56%)	00:01:43	1,449 (0.11%)	61.56%	22.27%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,070 (0.10%)	4,570 (0.11%)	00:01:45	333 (0.03%)	66.07%	23.08%	\$0.00 (0.00%)
	% Change	441.20%	430.42%	-2.36%	335.14%	-6.82%	-3.49%	0.00%
38.	Credentials Raise of Grade Step 3		'					
	Jan 1, 2016 - Dec 31, 2016	27,291 (0.49%)	23,289 (0.54%)	00:01:28	394 (0.03%)	18.53%	11.62%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,585 (0.11%)	4,632 (0.11%)	00:01:27	73 (0.01%)	21.92%	10.99%	\$0.00 (0.00%)
	% Change	388.65%	402.78%	1.43%	439.73%	-15.47%	5.66%	0.00%
39.	Examinations							
	Jan 1, 2016 - Dec 31, 2016	26,343 (0.47%)	20,559 (0.47%)	00:01:14	6,039 (0.47%)	37.16%	20.69%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	143 (0.00%)	39 (0.00%)	00:01:12	9 (0.00%)	22.22%	5.59%	\$0.00 (0.00%)
	% Change	18,321.68%	52,615.38%	3.21%	67,000.00%	67.21%	269.81%	0.00%
40.	REC Miami		'					
	Jan 1, 2016 - Dec 31, 2016	25,883 (0.46%)	19,408 (0.45%)	00:01:53	4,852 (0.38%)	41.16%	28.66%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	9,697 (0.18%)	7,469 (0.18%)	00:01:59	1,838 (0.15%)	45.70%	30.41%	\$0.00 (0.00%)
	% Change	166.92%	159.85%	-5.15%	163.98%	-9.94%	-5.76%	0.00%
41.	REC Seattle		'					
	Jan 1, 2016 - Dec 31, 2016	25,598 (0.46%)	19,417 (0.45%)	00:01:55	6,331 (0.49%)	40.78%	32.07%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	14,038 (0.27%)	10,920 (0.27%)	00:01:58	3,079 (0.26%)	43.10%	30.83%	\$0.00 (0.00%)
	% Change	82.35%	77.81%	-2.09%	105.62%	-5.37%	4.02%	0.00%
42.	REC Houston		'					
	Jan 1, 2016 - Dec 31, 2016	25,344 (0.45%)	19,156 (0.44%)	00:01:52	6,831 (0.53%)	43.31%	33.44%	\$0.00 (0.00%)
	1 1 2015 B 21 2015							

	Jan 1, 2015 - Dec 31, 2015	8,797 (0.17%)	6,818 (0.17%)	00:02:04	2,253 (0.19%)	45.63%	32.64%	\$0.00 (0.00%)
	% Change	188.10%	180.96%	-9.24%	203.20%	-5.08%	2.45%	0.00%
43.	REC Charleston							
	Jan 1, 2016 - Dec 31, 2016	25,079 (0.45%)	19,075 (0.44%)	00:01:54	5,574 (0.43%)	41.01%	30.90%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	7,630 (0.14%)	5,891 (0.14%)	00:01:59	1,501 (0.13%)	47.04%	29.72%	\$0.00 (0.00%)
	% Change	228.69%	223.80%	-3.88%	271.35%	-12.81%	3.95%	0.00%
44.	STCW Rule 2014							
	Jan 1, 2016 - Dec 31, 2016	24,507 (0.44%)	18,813 (0.43%)	00:00:55	1,551 (0.12%)	38.23%	11.62%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	9,849 (0.19%)	7,458 (0.18%)	00:00:53	603 (0.05%)	34.83%	11.36%	\$0.00 (0.00%)
	% Change	148.83%	152.25%	3.50%	157.21%	9.78%	2.25%	0.00%
45.	Approved Course Providers					'		
	Jan 1, 2016 - Dec 31, 2016	23,662 (0.42%)	21,397 (0.49%)	00:03:01	500 (0.04%)	50.80%	35.89%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	8,404 (0.16%)	7,662 (0.19%)	00:02:54	136 (0.01%)	53.68%	29.80%	\$0.00 (0.00%)
	% Change	181.56%	179.26%	4.20%	267.65%	-5.36%	20.45%	0.00%
46.	Frequently Asked Questions							
	Jan 1, 2016 - Dec 31, 2016	23,294 (0.42%)	20,663 (0.47%)	00:01:04	864 (0.07%)	43.87%	12.02%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,040 (0.10%)	4,480 (0.11%)	00:01:08	193 (0.02%)	48.19%	11.65%	\$0.00 (0.00%)
	% Change	362.18%	361.23%	-6.47%	347.67%	-8.97%	3.24%	0.00%
47.	REC New York							
	Jan 1, 2016 - Dec 31, 2016	23,270 (0.42%)	18,176 (0.42%)	00:02:00	4,801 (0.37%)	46.12%	30.04%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	8,753 (0.17%)	6,727 (0.16%)	00:01:56	1,575 (0.13%)	47.87%	27.78%	\$0.00 (0.00%)
	% Change	165.85%	170.19%	3.66%	204.83%	-3.67%	8.11%	0.00%
48.	Motor Plant Exam Illustrations							
	Jan 1, 2016 - Dec 31, 2016	23,122 (0.41%)	20,386 (0.47%)	00:01:23	1,244 (0.10%)	20.90%	8.15%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	40,508 (0.76%)	35,560 (0.87%)	00:01:12	848 (0.07%)	22.41%	6.20%	\$0.00 (0.00%)
	% Change	-42.92%	-42.67%	15.19%	46.70%	-6.72%	31.39%	0.00%
49.	Credentials STCW Step 2							
	Jan 1, 2016 - Dec 31, 2016	17,130 (0.31%)	14,507 (0.33%)	00:01:19	157 (0.01%)	24.20%	12.00%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,950 (0.06%)	2,482 (0.06%)	00:01:07	18 (0.00%)	0.00%	10.00%	\$0.00 (0.00%)
	% Change	480.68%	484.49%	17.48%	772.22%	∞%	20.02%	0.00%
50.	Customer Service Live Chat System							
	Jan 1, 2016 - Dec 31, 2016	16,750 (0.30%)	13,905 (0.32%)	00:03:03	1,909 (0.15%)	64.85%	37.06%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	7,242 (0.14%)	5,993 (0.15%)	00:02:48	691 (0.06%)	63.53%	31.37%	\$0.00 (0.00%)
	% Change	131.29%	132.02%	9.43%	176.27%	2.08%	18.14%	0.00%
51.	REC LA/LB							
	Jan 1, 2016 - Dec 31, 2016	16,524 (0.30%)	12,763 (0.29%)	00:01:56	3,517 (0.27%)	42.34%	30.33%	\$0.00 (0.00%)

	Jan 1, 2015 - Dec 31, 2015	3,914 (0.07%)	3,119 (0.08%)	00:02:11	792 (0.07%)	46.97%	30.97%	\$0.00 (0.00%)
	% Change	322.18%	309.20%	-11.19%	344.07%	-9.86%	-2.05%	0.00%
52.	REC Toledo							
	Jan 1, 2016 - Dec 31, 2016	15,326 (0.27%)	11,697 (0.27%)	00:01:54	3,485 (0.27%)	43.96%	32.54%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	4,782 (0.09%)	3,548 (0.09%)	00:01:50	967 (0.08%)	44.26%	28.90%	\$0.00 (0.00%)
	% Change	220.49%	229.68%	3.82%	260.39%	-0.68%	12.59%	0.00%
53.	Reviews							
	Jan 1, 2016 - Dec 31, 2016	14,985 (0.27%)	11,484 (0.26%)	00:01:11	161 (0.01%)	16.77%	11.86%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,027 (0.09%)	3,950 (0.10%)	00:01:08	55 (0.00%)	23.64%	11.76%	\$0.00 (0.00%)
	% Change	198.09%	190.73%	4.06%	192.73%	-29.05%	0.87%	0.00%
54.	Deck Exam As of 3-24-14							
	Jan 1, 2016 - Dec 31, 2016	14,411 (0.26%)	12,084 (0.28%)	00:01:35	407 (0.03%)	32.43%	16.09%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	6,928 (0.13%)	5,906 (0.14%)	00:01:47	190 (0.02%)	39.47%	19.50%	\$0.00 (0.00%)
	% Change	108.01%	104.61%	-10.78%	114.21%	-17.84%	-17.48%	0.00%
55.	Renewal Entry Level Rating Endorsement							
	Jan 1, 2016 - Dec 31, 2016	13,770 (0.25%)	11,165 (0.26%)	00:01:37	132 (0.01%)	18.94%	11.34%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,471 (0.05%)	2,037 (0.05%)	00:01:34	39 (0.00%)	10.26%	11.82%	\$0.00 (0.00%)
	% Change	457.26%	448.11%	2.92%	238.46%	84.66%	-4.07%	0.00%
56.	STCW Frequently Asked Questions							
	Jan 1, 2016 - Dec 31, 2016	13,550 (0.24%)	12,178 (0.28%)	00:01:56	1,236 (0.10%)	34.39%	18.81%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,533 (0.07%)	3,217 (0.08%)	00:01:58	333 (0.03%)	34.23%	18.82%	\$0.00 (0.00%)
	% Change	283.53%	278.55%	-2.15%	271.17%	0.44%	-0.06%	0.00%
57.	REC Oakland							
	Jan 1, 2016 - Dec 31, 2016	13,119 (0.24%)	10,410 (0.24%)	00:02:01	3,650 (0.28%)	46.22%	34.74%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	8,077 (0.15%)	6,510 (0.16%)	00:02:05	2,288 (0.19%)	47.77%	35.48%	\$0.00 (0.00%)
	% Change	62.42%	59.91%	-3.01%	59.53%	-3.25%	-2.11%	0.00%
58.	Medical Fitness for Duty		1	'	1		'	
	Jan 1, 2016 - Dec 31, 2016	12,387 (0.22%)	6,901 (0.16%)	00:01:14	1,714 (0.13%)	70.07%	24.94%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	4,071 (0.08%)	2,273 (0.06%)	00:01:13	558 (0.05%)	73.12%	24.64%	\$0.00 (0.00%)
	% Change	204.27%	203.61%	0.56%	207.17%	-4.17%	1.22%	0.00%
59.	Merchant Mariner Records Request		'	'	'	'	'	
	Jan 1, 2016 - Dec 31, 2016	12,313 (0.22%)	10,265 (0.24%)	00:01:56	1,553 (0.12%)	46.75%	26.15%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	4,851 (0.09%)	4,048 (0.10%)	00:02:02	538 (0.05%)	51.67%	25.05%	\$0.00 (0.00%)
	% Change	153.82%	153.58%	-5.47%	188.66%	-9.53%	4.41%	0.00%
60.	Renewal Qualified Rating Endorsement		'		'	'	'	
	Jan 1, 2016 - Dec 31, 2016	11,985 (0.21%)	9,909 (0.23%)	00:01:34	111 (0.01%)	28.83%	12.09%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,266	1,881	00:01:23	20	10.00%	10.64%	\$0.00

		(0.04%)	(0.05%)		(0.00%)			(0.00%)
	% Change	428.91%	426.79%	12.82%	455.00%	188.29%	13.68%	0.00%
61.	REC Portland							
	Jan 1, 2016 - Dec 31, 2016	11,476 (0.21%)	8,797 (0.20%)	00:01:55	2,973 (0.23%)	45.14%	34.34%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,672 (0.07%)	2,848 (0.07%)	00:01:55	918 (0.08%)	49.78%	33.69%	\$0.00 (0.00%)
	% Change	212.53%	208.88%	0.52%	223.86%	-9.33%	1.94%	0.00%
62.	REC Appointments			:		•	,	
	Jan 1, 2016 - Dec 31, 2016	11,432 (0.21%)	8,450 (0.19%)	00:01:33	249 (0.02%)	30.92%	25.33%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	0 (0.00%)	(0.00%)	00:00:00	0 (0.00%)	0.00%	0.00%	\$0.00 (0.00%)
	% Change	∞%	∞%	∞%	∞%	∞%	∞%	0.00%
63.	Deck Exam Illustrations Prior to 3-24-14							
	Jan 1, 2016 - Dec 31, 2016	11,121 (0.20%)	9,571 (0.22%)	00:01:30	534 (0.04%)	34.08%	16.21%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,411 (0.10%)	4,459 (0.11%)	00:01:46	220 (0.02%)	26.82%	17.21%	\$0.00 (0.00%)
	% Change	105.53%	114.64%	-15.19%	142.73%	27.09%	-5.77%	0.00%
64.	Color box template- mariner obtains TWIC - USCG National Maritime Center			'		1	1	
	Jan 1, 2016 - Dec 31, 2016	10,537 (0.19%)	7,207 (0.17%)	00:01:07	318 (0.02%)	22.33%	11.87%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	53,955 (1.02%)	39,789 (0.98%)	00:01:29	1,939 (0.16%)	30.07%	15.66%	\$0.00 (0.00%)
	% Change	-80.47%	-81.89%	-24.21%	-83.60%	-25.74%	-24.21%	0.00%
65.	REC Memphis		'	'	'	1	'	
	Jan 1, 2016 - Dec 31, 2016	10,474 (0.19%)	7,968 (0.18%)	00:01:38	2,885 (0.22%)	43.43%	34.52%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,679 (0.07%)	2,831 (0.07%)	00:01:40	1,041 (0.09%)	40.54%	33.43%	\$0.00 (0.00%)
	% Change	184.70%	181.46%	-1.98%	177.14%	7.14%	3.26%	0.00%
66.	Top 10 Medical Conditions							
	Jan 1, 2016 - Dec 31, 2016	10,431 (0.19%)	6,714 (0.15%)	00:01:11	266 (0.02%)	46.99%	18.68%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,443 (0.07%)	2,236 (0.05%)	00:01:11	111 (0.01%)	63.06%	19.29%	\$0.00 (0.00%)
	% Change	202.96%	200.27%	0.04%	139.64%	-25.48%	-3.17%	0.00%
67.	Medical Review		·	·		•		
	Jan 1, 2016 - Dec 31, 2016	9,833 (0.18%)	4,344 (0.10%)	00:00:15	77 (0.01%)	10.39%	3.12%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,048 (0.06%)	1,344 (0.03%)	00:00:14	23 (0.00%)	0.00%	2.59%	\$0.00 (0.00%)
	% Change	222.60%	223.21%	7.09%	234.78%	∞%	20.46%	0.00%
68.	Engineering Safety and Environmental Protection Exam Illustrations			'		1	'	
	Jan 1, 2016 - Dec 31, 2016	9,702 (0.17%)	8,987 (0.21%)	00:00:52	194 (0.02%)	24.74%	4.04%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	8,757 (0.17%)	8,122 (0.20%)	00:00:48	105 (0.01%)	14.29%	3.08%	\$0.00 (0.00%)
	% Change	10.79%	10.65%	8.12%	84.76%	73.20%	31.04%	0.00%
69.	REC Honolulu							
	Jan 1, 2016 - Dec 31, 2016	8,204 (0.15%)	6,496 (0.15%)	00:01:50	2,250 (0.17%)	48.04%	34.92%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,075	2,510	00:02:08	911	50.93%	36.42%	\$0.00

		(0.06%)	(0.06%)		(0.08%)			(0.00%)
	% Change	166.80%	158.80%	-14.42%	146.98%	-5.67%	-4.12%	0.00%
70.	Original Qualified Rating Endorsement							
	Jan 1, 2016 - Dec 31, 2016	8,041 (0.14%)	6,860 (0.16%)	00:01:29	80 (0.01%)	31.25%	10.32%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,850 (0.03%)	1,530 (0.04%)	00:01:29	6 (0.00%)	16.67%	9.19%	\$0.00 (0.00%)
	% Change	334.65%	348.37%	0.20%	1,233.33%	87.50%	12.33%	0.00%
71.	Credentials Original Step 5		•					
	Jan 1, 2016 - Dec 31, 2016	7,909 (0.14%)	6,440 (0.15%)	00:00:53	226 (0.02%)	7.08%	7.02%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,226 (0.04%)	1,846 (0.05%)	00:00:47	45 (0.00%)	2.22%	8.54%	\$0.00 (0.00%)
	% Change	255.30%	248.86%	11.79%	402.22%	218.58%	-17.79%	0.00%
72.	Credentials Original Step 3		1					
	Jan 1, 2016 - Dec 31, 2016	7,776 (0.14%)	6,974 (0.16%)	00:00:32	125 (0.01%)	16.00%	5.35%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	3,462 (0.07%)	3,077 (0.08%)	00:00:31	52 (0.00%)	5.77%	3.70%	\$0.00 (0.00%)
	% Change	124.61%	126.65%	6.14%	140.38%	177.33%	44.70%	0.00%
73.	Credentials Document of Continuity Step 1							
	Jan 1, 2016 - Dec 31, 2016	7,392 (0.13%)	6,002 (0.14%)	00:01:35	107 (0.01%)	21.50%	13.26%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,368 (0.03%)	1,143 (0.03%)	00:01:31	19 (0.00%)	21.05%	12.50%	\$0.00 (0.00%)
	% Change	440.35%	425.11%	4.29%	463.16%	2.10%	6.06%	0.00%
74.	REC Anchorage							
	Jan 1, 2016 - Dec 31, 2016	7,356 (0.13%)	5,829 (0.13%)	00:02:02	2,243 (0.17%)	47.12%	36.28%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,078 (0.04%)	1,708 (0.04%)	00:02:03	624 (0.05%)	52.56%	37.30%	\$0.00 (0.00%)
	% Change	253.99%	241.28%	-0.79%	259.46%	-10.35%	-2.71%	0.00%
75.	Medical Certificate Explained							
	Jan 1, 2016 - Dec 31, 2016	7,143 (0.13%)	5,079 (0.12%)	00:00:56	593 (0.05%)	38.62%	16.32%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,573 (0.05%)	1,928 (0.05%)	00:01:04	142 (0.01%)	37.32%	16.63%	\$0.00 (0.00%)
	% Change	177.61%	163.43%	-11.92%	317.61%	3.46%	-1.87%	0.00%
76.	Credentials Modification Step 3							
	Jan 1, 2016 - Dec 31, 2016	7,142 (0.13%)	6,099 (0.14%)	00:01:34	95 (0.01%)	20.00%	13.11%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,351 (0.03%)	1,168 (0.03%)	00:01:39	19 (0.00%)	10.53%	11.18%	\$0.00 (0.00%)
	% Change	428.65%	422.17%	-5.88%	400.00%	90.00%	17.26%	0.00%
77.	Gas Turbine Plants							
	Jan 1, 2016 - Dec 31, 2016	7,125 (0.13%)	6,017 (0.14%)	00:01:53	427 (0.03%)	21.31%	10.61%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,107 (0.04%)	1,946 (0.05%)	00:01:07	33 (0.00%)	21.21%	5.41%	\$0.00 (0.00%)
	% Change	238.16%	209.20%	68.45%	1,193.94%	0.47%	96.11%	0.00%
78.	Feedback information for the National Maritime Center							
	Jan 1, 2016 - Dec 31, 2016	6,888 (0.12%)	6,068 (0.14%)	00:00:57	217 (0.02%)	38.25%	19.35%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	6,814 (0.13%)	5,999 (0.15%)	00:01:07	178 (0.01%)	46.07%	19.74%	\$0.00 (0.00%)

	% Change	1.09%	1.15%	-14.30%	21.91%	-16.97%	-1.96%	0.00%
79.	Customer Service from the National Maritime Center							
	Jan 1, 2016 - Dec 31, 2016	6,791 (0.12%)	5,582 (0.13%)	00:01:35	78 (0.01%)	38.46%	22.44%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	11,327 (0.21%)	9,667 (0.24%)	00:02:02	127 (0.01%)	37.01%	24.83%	\$0.00 (0.00%)
	% Change	-40.05%	-42.26%	-21.75%	-38.58%	3.93%	-9.64%	0.00%
80.	Credentialing from the National Maritime Center							
	Jan 1, 2016 - Dec 31, 2016	6,770 (0.12%)	5,939 (0.14%)	00:01:04	89 (0.01%)	26.97%	13.41%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	10,501 (0.20%)	8,872 (0.22%)	00:01:12	93 (0.01%)	23.66%	13.47%	\$0.00 (0.00%)
	% Change	-35.53%	-33.06%	-11.76%	-4.30%	13.99%	-0.40%	0.00%
81.	WWII Veteran Record Requests							
	Jan 1, 2016 - Dec 31, 2016	6,684 (0.12%)	5,555 (0.13%)	00:02:18	2,229 (0.17%)	47.51%	36.40%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,882 (0.05%)	2,389 (0.06%)	00:02:21	868 (0.07%)	51.15%	34.42%	\$0.00 (0.00%)
	% Change	131.92%	132.52%	-2.32%	156.80%	-7.12%	5.75%	0.00%
82.	USCG Policy and Guidance by Year							
	Jan 1, 2016 - Dec 31, 2016	6,557 (0.12%)	5,999 (0.14%)	00:02:03	388 (0.03%)	28.09%	26.75%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,143 (0.04%)	1,936 (0.05%)	00:01:57	46 (0.00%)	56.52%	27.30%	\$0.00 (0.00%)
	% Change	205.97%	209.87%	5.37%	743.48%	-50.30%	-2.01%	0.00%
83.	Credentials In Transit					!		
	Jan 1, 2016 - Dec 31, 2016	6,434 (0.12%)	5,945 (0.14%)	00:00:53	200 (0.02%)	34.00%	19.13%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,136 (0.04%)	1,950 (0.05%)	00:00:53	39 (0.00%)	28.21%	17.56%	\$0.00 (0.00%)
	% Change	201.22%	204.87%	-0.59%	412.82%	20.55%	8.98%	0.00%
84.	Security Evaluations Branch							
	Jan 1, 2016 - Dec 31, 2016	6,198 (0.11%)	5,339 (0.12%)	00:01:17	506 (0.04%)	43.87%	19.18%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,643 (0.05%)	2,244 (0.06%)	00:01:18	257 (0.02%)	40.47%	19.60%	\$0.00 (0.00%)
	% Change	134.51%	137.92%	-2.07%	96.89%	8.42%	-2.12%	0.00%
85.	Performance Reports							
	Jan 1, 2016 - Dec 31, 2016	5,843 (0.10%)	5,121 (0.12%)	00:01:30	509 (0.04%)	45.97%	22.13%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,703 (0.11%)	4,835 (0.12%)	00:01:17	406 (0.03%)	47.54%	18.27%	\$0.00 (0.00%)
	% Change	2.45%	5.92%	17.59%	25.37%	-3.29%	21.12%	0.00%
86.	REC Saint Louis					I		
	Jan 1, 2016 - Dec 31, 2016	5,673 (0.10%)	4,327 (0.10%)	00:01:58	1,137 (0.09%)	47.76%	30.60%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,984 (0.04%)	1,472 (0.04%)	00:01:54	347 (0.03%)	42.65%	25.50%	\$0.00 (0.00%)
	% Change	185.94%	193.95%	3.21%	227.67%	11.97%	19.99%	0.00%
87.	Appeal process							
	Jan 1, 2016 - Dec 31, 2016	5,429 (0.10%)	4,687 (0.11%)	00:01:23	885 (0.07%)	46.44%	23.69%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,356 (0.04%)	2,068 (0.05%)	00:01:39	395 (0.03%)	50.63%	24.49%	\$0.00 (0.00%)

	% Change	130.43%	126.64%	-16.26%	124.05%	-8.28%	-3.28%	0.00%
88.	Credentials Printed			·				
	Jan 1, 2016 - Dec 31, 2016	5,271 (0.09%)	4,523 (0.10%)	00:00:57	68 (0.01%)	29.41%	16.85%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	2,046 (0.04%)	1,760 (0.04%)	00:01:01	24 (0.00%)	33.33%	15.49%	\$0.00 (0.00%)
	% Change	157.62%	156.99%	-6.66%	183.33%	-11.76%	8.73%	0.00%
89.	Credentials Duplicate Step 2							
	Jan 1, 2016 - Dec 31, 2016	5,215 (0.09%)	4,278 (0.10%)	00:01:45	86 (0.01%)	29.07%	17.12%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,124 (0.02%)	927 (0.02%)	00:01:47	16 (0.00%)	18.75%	17.88%	\$0.00 (0.00%)
	% Change	363.97%	361.49%	-1.41%	437.50%	55.04%	-4.24%	0.00%
90.	Application Status from the National Maritime Center							
	Jan 1, 2016 - Dec 31, 2016	5,187 (0.09%)	4,648 (0.11%)	00:01:17	97 (0.01%)	34.02%	30.42%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	6,601 (0.12%)	5,703 (0.14%)	00:01:14	121 (0.01%)	51.24%	27.57%	\$0.00 (0.00%)
	% Change	-21.42%	-18.50%	4.42%	-19.83%	-33.60%	10.34%	0.00%
91.	Credentials STCW Step 1							
	Jan 1, 2016 - Dec 31, 2016	4,284 (0.08%)	3,577 (0.08%)	00:00:47	68 (0.01%)	14.71%	8.94%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,551 (0.03%)	1,347 (0.03%)	00:00:55	13 (0.00%)	23.08%	9.86%	\$0.00 (0.00%)
	% Change	176.21%	165.55%	-12.98%	423.08%	-36.27%	-9.37%	0.00%
92.	Credentials Submit Application - USCG National Maritime Center for Medical							
	Jan 1, 2016 - Dec 31, 2016	4,241 (0.08%)	1,811 (0.04%)	00:00:24	38 (0.00%)	5.26%	3.16%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,147 (0.02%)	497 (0.01%)	00:00:29	14 (0.00%)	21.43%	3.92%	\$0.00 (0.00%)
	% Change	269.75%	264.39%	-19.64%	171.43%	-75.44%	-19.46%	0.00%
93.	Medical - Common Errors							
	Jan 1, 2016 - Dec 31, 2016	4,131 (0.07%)	2,926 (0.07%)	00:00:56	90 (0.01%)	26.67%	9.97%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,269 (0.02%)	897 (0.02%)	00:00:47	21 (0.00%)	33.33%	10.80%	\$0.00 (0.00%)
	% Change	225.53%	226.20%	19.22%	328.57%	-20.00%	-7.62%	0.00%
94.	Deck Officers							
	Jan 1, 2016 - Dec 31, 2016	4,059 (0.07%)	2,730 (0.06%)	00:00:34	138 (0.01%)	35.51%	7.83%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	0 (0.00%)	(0.00%)	00:00:00	0 (0.00%)	0.00%	0.00%	\$0.00 (0.00%)
	% Change	∞%	∞%	∞%	∞%	∞%	∞%	0.00%
95.	(not set)							
	Jan 1, 2016 - Dec 31, 2016	3,651 (0.07%)	2,755 (0.06%)	00:01:36	658 (0.05%)	17.48%	17.75%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	698 (0.01%)	537 (0.01%)	00:01:26	143 (0.01%)	17.48%	20.49%	\$0.00 (0.00%)
	% Change	423.07%	413.04%	12.12%	360.14%	-0.03%	-13.37%	0.00%
96.	Medical Certificate for STCW Endorsements		'					
	Jan 1, 2016 - Dec 31, 2016	3,620 (0.06%)	3,127 (0.07%)	00:01:54	75 (0.01%)	33.33%	18.90%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,691 (0.03%)	1,440 (0.04%)	00:02:16	38 (0.00%)	23.68%	19.69%	\$0.00 (0.00%)
	% Change	114.07%	117.15%	-16.13%	97.37%	40.74%	-4.05%	0.00%

97.	Page under construction alert - USCG National Maritime Center							
	Jan 1, 2016 - Dec 31, 2016	3,567 (0.06%)	3,102 (0.07%)	00:00:55	58 (0.00%)	25.86%	9.70%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	5,253 (0.10%)	4,443 (0.11%)	00:00:55	79 (0.01%)	29.11%	9.02%	\$0.00 (0.00%)
	% Change	-32.10%	-30.18%	0.64%	-26.58%	-11.17%	7.50%	0.00%
98.	Steam Engine Illustrations							
	Jan 1, 2016 - Dec 31, 2016	2,728 (0.05%)	2,235 (0.05%)	00:00:48	100 (0.01%)	32.00%	7.92%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	967 (0.02%)	840 (0.02%)	00:00:57	23 (0.00%)	17.39%	8.07%	\$0.00 (0.00%)
	% Change	182.11%	166.07%	-16.44%	334.78%	84.00%	-1.84%	0.00%
99.	Credentials Mailed							
	Jan 1, 2016 - Dec 31, 2016	2,716 (0.05%)	2,207 (0.05%)	00:00:59	73 (0.01%)	31.51%	13.37%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	1,071 (0.02%)	883 (0.02%)	00:01:08	15 (0.00%)	53.33%	13.17%	\$0.00 (0.00%)
	% Change	153.59%	149.94%	-13.76%	386.67%	-40.92%	1.52%	0.00%
100.	Engineer Officers						!	
	Jan 1, 2016 - Dec 31, 2016	2,682 (0.05%)	1,592 (0.04%)	00:00:20	101 (0.01%)	25.74%	4.55%	\$0.00 (0.00%)
	Jan 1, 2015 - Dec 31, 2015	0 (0.00%)	0 (0.00%)	00:00:00	0 (0.00%)	0.00%	0.00%	\$0.00 (0.00%)
	% Change	∞%	∞%	∞%	∞%	∞%	∞%	0.00%

Rows 1 - 100 of 971